

## ENGLISCH BHS

### Situation

The international company *ZAMON* wants to improve the well-being of its employees and is looking for a Chief Happiness Officer (CHO). You think you have what it takes to be a great CHO and have applied for the job. You have been invited for an interview.

Here is some information from the job ad:

YOUR RESPONSIBILITY	YOUR PROFILE
<ul style="list-style-type: none"> <li>• Motivating employees using different incentive schemes</li> <li>• Organisation and moderation of staff events and activities</li> <li>• Improving working conditions</li> <li>• Creating a comfortable and enjoyable work environment</li> <li>• Internal conflict management</li> </ul>	<ul style="list-style-type: none"> <li>• Business education</li> <li>• Outstanding communication skills in English</li> <li>• Empathy and enthusiasm</li> <li>• Sunshine mentality and positive charisma</li> <li>• Willingness to travel</li> <li>• Excellent conflict resolution skills</li> </ul>

### Task 1 - Presentation (5 minutes)

- Explain what motivated you to apply for this job.
- Discuss the main tasks of a Chief Happiness Officer (CHO). Consider these five areas:



Source: CEBS

- Point out why you are the ideal candidate for this job.

### Task 2 - Dialogue (7 minutes)

The interlocutor (talking partner) will start a conversation about unhappiness in the workplace. She/He will present different workplace dilemmas to you. Discuss with her/him how you would deal with these dilemmas.

*Vorbereitungszeit: 3 Min.*

*Gesprächszeit: 12 Min.*

*Präsentieren Sie Ihre Ideen und gehen Sie im Gespräch möglichst spontan auf die Fragen und Argumente Ihres Gesprächspartners/Ihrer Gesprächspartnerin ein.*