

ENGLISCH BMS

Situation

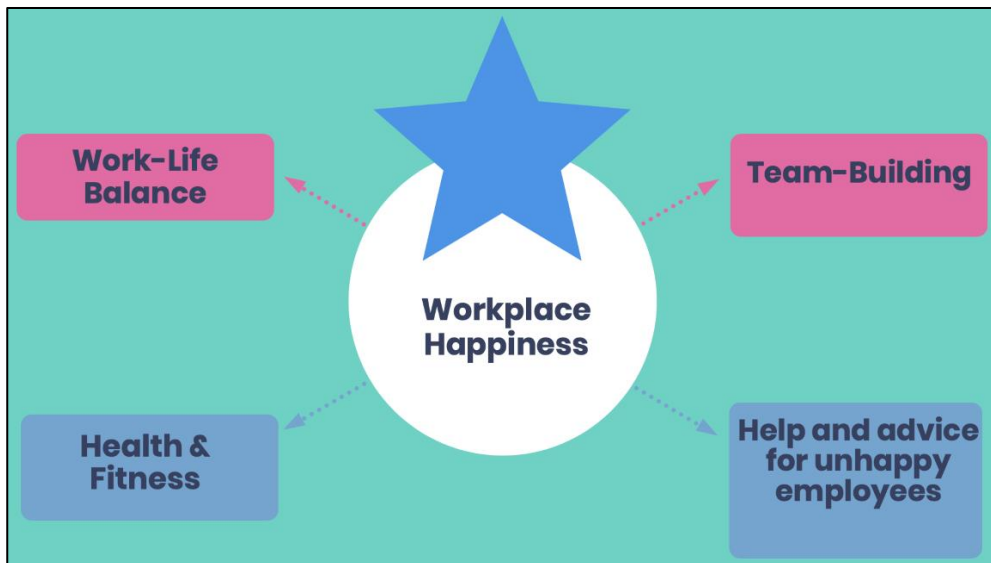
The international company *ZAMON* wants to improve the well-being of its employees and is looking for a Chief Happiness Officer (CHO). You think you have what it takes to be a great CHO and have applied for the job. You have been invited for an interview.

Here is some information from the job ad:

YOUR RESPONSIBILITY	YOUR PROFILE
<ul style="list-style-type: none"> • Motivating employees • Organising staff events and activities • Improving working conditions • Creating a comfortable and enjoyable work environment • Solving staff conflicts 	<ul style="list-style-type: none"> • Business education • Excellent communication skills in English • Empathy and enthusiasm • Sunshine mentality and positive charisma • Willingness to travel • Excellent conflict-solving skills

Task 1 - Presentation (5 minutes)

- Briefly introduce yourself.
- Explain why you would like to have the job.
- Suggest how you could improve the happiness of employees. Think about these areas:



Source: CEBS

- Say why you are the ideal candidate for this job.

Task 2 - Dialogue (5 minutes)

The interlocutor (talking partner) will start a conversation about unhappiness in the workplace. She/He will present different workplace dilemmas to you. Discuss with her/him how you would deal with these dilemmas.

Vorbereitungszeit: 5 Min.

Gesprächszeit: 10 Min.

Präsentieren Sie Ihre Ideen und gehen Sie im Gespräch möglichst spontan auf die Fragen und Argumente Ihres Gesprächspartners/Ihrer Gesprächspartnerin ein.